

Practitioner's Docket No. 1176

PATENT

6/A
smc
9/30/02



IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

In re application of: Nelson
Application No.: 09/317,103
Filed: 05/21/1999

Group No.: 2642
Examiner: Agdeppa, H.

For: SYSTEM AND METHOD FOR CONTROLLING A CALL PROCESSING SYSTEM

Assistant Commissioner for Patents
Washington, D.C. 20231

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Technology Center 2600

RESPONSE TO OFFICE ACTION

In response to an office action dated May 23, 2002, please enter the following amendments and consider the following remarks. This response is filed after the shortened statutory period set by the Examiner. Therefore, a petition for extension of time is included with this response along with the appropriate fees.